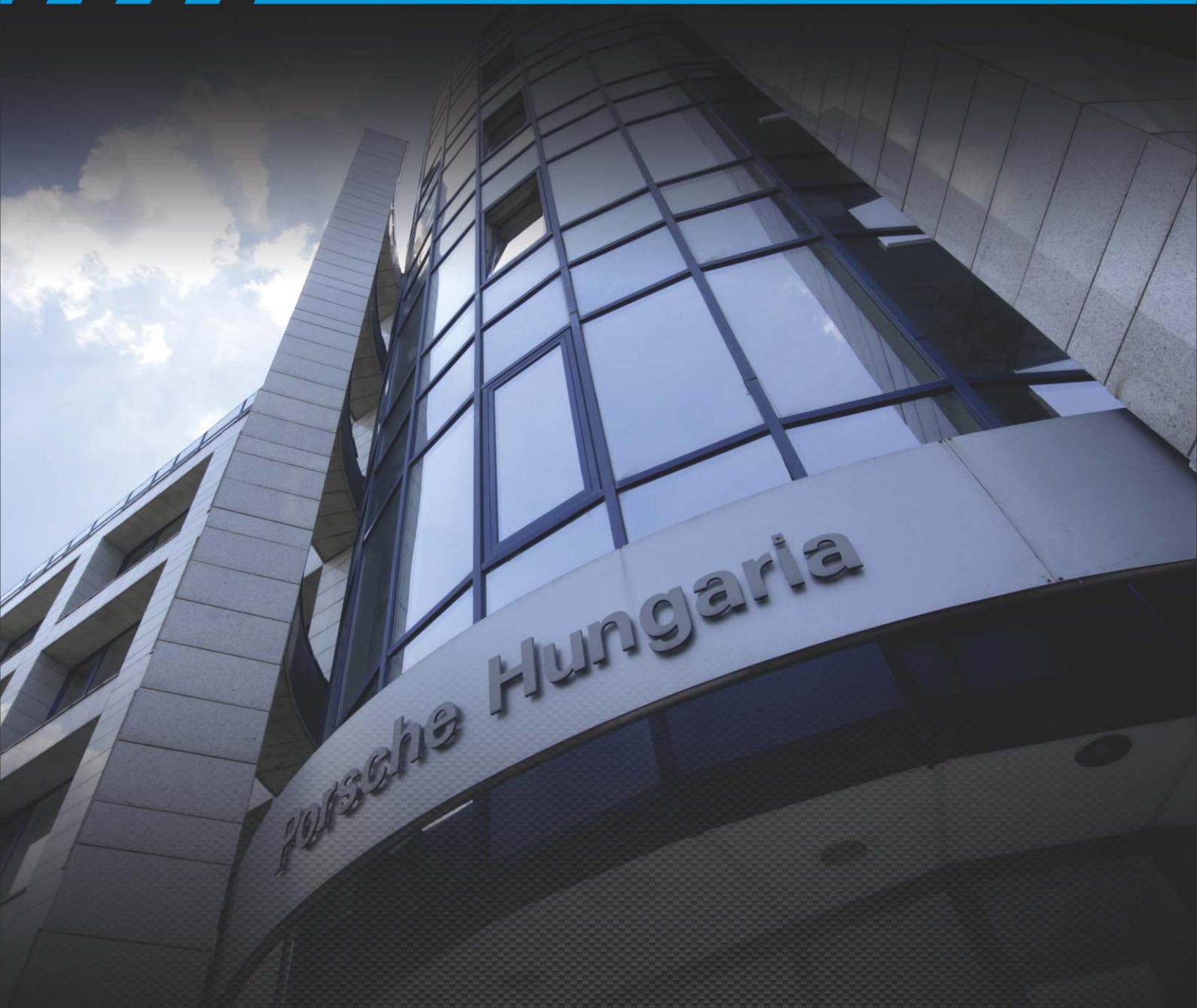


AIDA64

IT Asset Management & Remote Support tool

CASE STUDY



Porsche Hungaria

PORSCHE BANK HUNGARY

Interview conducted in July 2013

CASE STUDY

Porsche Bank Hungary



A financial institution providing mainly car financing services, Porsche Bank has been operating in Hungary since 1994. The Hungarian office was the first subsidiary to be established by the then more than 30-year-old parent company, headquartered in Salzburg, Austria, as part of its international expansion. The bank provides car finance solutions for purchasing Volkswagen, Audi, Škoda and Seat vehicles, but it also offers traditional banking services for both private and business customers. In the Budapest headquarters, about 140 computers are used, and it is AIDA64 Business Edition that is responsible for monitoring the health and maintaining an up-to-date inventory of the PC fleet.

Naturally, it is fundamental to always keep the PCs ready and operate the company network with high reliability at the bank. The IT team had used the predecessors of AIDA64 for years but only for analyzing the components of the computers and diagnosing potential issues. However, it became necessary to take precise inventories of the PC fleet, manage these inventories and keep them up-to-date.

The IT staff at the bank found AIDA64 Business Edition to be the best available software solution to complete these tasks. With its industry-leading hardware detection engine, the program, which is developed in Hungary, can provide very precise and detailed information about the hardware and software components of computers, and can create reports of these details in several open formats. To help users navigate through the mass of collected information, it has an Audit manager module, which provides tools for viewing and managing audit data, while Change manager makes it possible to track changes in both hardware and software.

The head of the IT department at Porsche Bank Hungary, László Gabonyi said that the deployment of the software had been smooth. They did not install AIDA64 on each client, instead they run it from a central computer with logon scripts. Report creation has not been automated yet: they launch the process about once a month manually to take up-to-date snapshots of client machines upon user

logon. Mr. Gabonyi adds that, in the beginning, the script that launches report creation caused lock-ups on some HP PCs, but they managed to solve this problem by using the /SAFE command-line option.

Taking, managing and regularly updating the PC fleet inventory have become much easier with AIDA64, and the software has taken a great load off the shoulders of the IT team. Using Audit manager, they can quickly sort out those computers which, for example, do not meet the minimum system requirements for any software to be installed and thus need upgrading, or which lack some required software or security update.

„AIDA64 Business Edition has turned out to be the perfect tool to complete the tasks we were required to do. Thanks to its Audit manager feature, we can get detailed hardware and software statistics from our PCs as quick as lightning. Using the change-tracking module, we can easily follow the changes on client computers, and besides that, it has many convenient features that facilitate managing our configurations” – said László Gabonyi.

